



NOAH BARNETT COACHING

1 2 1 COACHING SESSIONS

TERMS AND CONDITIONS

These Terms and Conditions must be carefully read before booking any sessions with Noah Barnett Coaching (NBC) as they contain important information.

DEFINITIONS

Client – The Parent or Legal Guardian of the child.

Player – An under-18 child who attends sessions with NBC with the approval of a client.

Session – A set period of time during which the player will receive 1 2 1 coaching from an NBC staff member.

GENERAL

These Terms and Conditions (Ts & Cs) apply to all attendees regardless of the type of session or the number of advanced sessions booked. These Ts & Cs shall be deemed to have been accepted by the client upon payment of the fee either by, or on behalf of, the client.

NBC reserves the right to make amendments to these Ts & Cs at any time to reflect changes in the business or statutory obligations. The amended version will be posted on the NBC website and will take effect immediately upon posting. Changes will be sent to all clients with pre-booked sessions.

In the unlikely event of a client or player failing to abide by these Ts & Cs, NBC reserves the right to refuse admission to further sessions. In this instance, NBC will be under no obligation to provide a refund for any outstanding sessions.

Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these Ts & Cs or if we delay in taking steps against you in respect this agreement, that will not mean that you do not have to do those things later and it will not prevent us taking steps against you at a later date. For example, if you miss a payment and we do not chase you, but we continue to provide the service, we can still require you to make the payment at a later date.

These Ts & Cs constitute the agreement between the parties hereto and supersede all prior agreements and understandings between the parties. It is agreed that no statement, promise or inducement whether written or oral alleged to have been made by either party and which is not contained herein shall be binding or form part of this Agreement.

BOOKINGS

Sessions can be booked directly via text or telephone to 07943 669758, or, through a future online booking platform (available soon) which will become the preferred booking method.

To secure a booking, specific personal information will be required. This includes, the name and age of the player, current (if any) football team, any medical issues and full parent/guardian contact information. All personal data will be protected under standard GDPR procedures.

Session confirmation texts will be sent to confirm the date, time and location of the booked session as well as any other information regarding the session.

PAYMENT AND MISSED SESSIONS

4-week session packages

Four-week packages must be paid for in full and in advance prior to the first session starting. The packaged session payment reserves a place for the named player only. It is understood that sessions may be missed for whatever reason. When notice of greater than 24 hours is given for a session to be missed, NBC will endeavour to fill the space and thus offer a session at another time, however, this cannot be guaranteed. If less than 24 hours' notice of non-attendance is given or a player does not attend, no refunds or sessions offered in lieu will be provided.

Single sessions

Single sessions must be paid for in full and in advance prior to the session starting. Single sessions may be missed for whatever reason. When notice of greater than 24 hours is given for a session to be missed, NBC will endeavour to fill the space and thus offer a session at another time, however, this cannot be guaranteed. If less than 24 hours' notice of non-attendance is given or a child does not attend, no refunds or sessions offered in lieu will be provided. Whilst all sessions are individually tailored to each child, NBC recommend clients book a single session first, to ensure the session intensity, focus and commitment is suitable for their player

CANCELLATION BY NOAH BARNETT COACHING

NBC may cancel sessions at any time and for any reason whatsoever. In such an instance, the session fee shall be refunded or an alternative session time offered. NBC shall not be liable for any loss or damage whatsoever arising from such cancellation. In the unlikely event of Noah Barnett Coaching having to cancel or make a 'last minute' (less than 24hrs) session change, NBC will contact you with as much notice as possible. This will be via the registered parental / guardian email address and/or phone number. NBC will not reimburse any expenses incurred by a client failing to access their messages.

Force Majeure

If sessions are cancelled for any reason outside the control of NBC including (without limitation) disruption resulting from extreme weather conditions, earthquakes, strikes

or terrorist activity, or where local or governmental authorities/public guidance advise that sessions should be temporarily suspended for health or other reasons, then no refunds nor credits shall be given. However, Noah Barnett coaching will, where practical, aim to reallocate missed sessions, but this cannot be guaranteed.

FEE CHANGES

If your session fee changes you will be notified of your revised payment schedule by NBC with at least 30 days' notice in writing/email.

CLIENTS' RESPONSIBILITIES

Clients and players are expected to always behave in a polite and respectful manner towards staff employed by NBC, other clients and players, ground-staff and any members of the public who may be nearby. In the event that NBC determines the behaviour of the player and/or the client to be unacceptable, NBC reserves the rights to exclude the player and/or client from sessions permanently or temporarily for such period as NBC shall (in its entire discretion) determine.

The standard of behaviour which is to be regarded as unacceptable at a session shall be determined by NBC and is in line with the FA Respect Code of Conduct.

Please help us start sessions on time by arriving promptly for your session. Sessions are run to a strict time schedule so if you are late, the full session cannot be guaranteed to be provided. Please let the coaching team know if you have to leave the session early for any reason; this helps NBC plan the sessions and maintains our safeguarding awareness. You must properly dispose of, or take home with you, any litter at the end of a session.

LATE FEES

For any player being collected late, there will be a late collection fee of £10 if the delay is 15 minutes or more.

This fee must be paid before your player attends their next session. If it hasn't been settled, NBC has the right to refuse admission.

SAFEGUARDING

Photography / Videography

NBC may from time to time take promotional photos / or videos for promotional purposes. Full names will never be disclosed with such media, but first names may be used. Clients that do not wish for their player to be included in promotional photos / videos must notify NBC in writing at the time of session booking.

Physical Contact

Clients must accept that at times there may be physical contact between the NBC staff and the player. This will always be in respect of simulated game play which will have been fully explained in advance of the exercise. Such simulations will always be

carried out in a professional manner at a level appropriate to the individual and in line with nationally mandated safeguarding policies and accepted practice.

Appropriate Clothing

Please ensure your player wears sporting clothing and appropriate footwear for each session; incorrect footwear may cause a safety issue and may lead to session curtailment. Clients are to ensure that appropriate clothing and sun-protection for all weather conditions is brought to sessions. NBC will endeavour to offer sessions in most weather conditions. Usually, only amber or red Met Office issued weather warnings would be sufficient for a session to be cancelled due to the weather.

NBC advise wearing shin pads for all sessions. We will not take responsibility for any injury caused to a child who is not wearing shin pads or appropriate training wear.

Medical

Please inform NBC of any medical conditions/ illness/ learning difficulties/ injuries prior to the commencement of any sessions. You must inform the coaches of any changes to these as they occur. NBC takes no responsibility if they are not informed of any health issues.

Please ensure your player has any medicines which they need i.e., inhalers or epi pens with him/her at all times. NBC provides coaches trained to FA level 1 Emergency First Aid in Football Standard.

If a player has suffered concussion within 2 weeks prior to a training session, he/she will not be able to train until a member of staff is shown a medical note from a doctor. If a child trains with a concussion without notification, NBC takes no responsibility if a child should fall ill during the session post-concussion.

Post-session

Children will not be allowed to leave on their own unless permission has been given to NBC in advance and in writing, or via text.

COMPLAINTS PROCEDURE

We do hope you will be extremely happy with NBC, but if for any reason you are not, please follow our complaints procedure:

Speak to the coach where we will try to resolve the matter to your satisfaction. If the response is not satisfactory, please send your complaint to Noah Barnett at noahbarnettcoaching@gmail.com

April 2025

